

Terms & Conditions

1. This agreement is between the customer and J&A Waterville Oil Service, referred to as the Company. The services offered herein are available to all credit approved residential customers.
2. This agreement is null and void if anyone other than the Company services the equipment unless instructed to do so beforehand by the Company.
3. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement; upon termination, there is no refund or credit allowed.
4. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's agreement coverage will be cancelled and a prorated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.
5. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Service Agreement invoice. This agreement is effective for a 12 month period.
6. Payment Terms: Service Agreement fees under this agreement shall be due when billed. Additional emergency or maintenance is due at the time of service. In the event said charges are not paid when due, customer agrees to pay service charge of 1.5% per month which is an 18% Annual Percentage Rate and which will be charged on the average daily balance on any account past due over 30 days.
7. Normal working hours are Monday through Friday, 8:00 AM to 4:00 PM Preferred service is defined as next business day. Service provided at times other than normal business hours will be invoiced at our after-hours billing rate minus the contract discount rate.
8. Only Emergency Service will be performed outside of normal working hours. Emergency Service shall be defined as no air conditioning, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.
9. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lightning, freeze-up, acts of God, or civil disturbance.
10. This agreement does not cover the removal or disposal of refrigerant material of any kind.
11. This agreement does not cover water damage due to blockage/leakage in the primary drain pan, secondary drain pan under fan coil unit, or drain lines from drain pans.
12. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.
13. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.
14. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.
15. Customers enrolled in our heating service plan are eligible for a 10% A/C Service Agreement discount upon renewal of the A/C Agreement.



A/C Service Agreement

**943 New Haven Road
Naugatuck, CT 06770**

(203) 729-5216

www.jandoil.com

S-1 LIC: # 0405698 CT LIC: # 0388797

HOD: # 173

A/C Service Agreement

When the most uncomfortable days of summer arrive, you want your air conditioning system operating at peak performance. Our Air Conditioning Service Agreement is designed to give our customers what they want most – a dependable air conditioning system that runs efficiently all summer long.

A/C SERVICE AGREEMENT INCLUDES:

 **16-Point Cooling System Tune-Up***

 **25% Discount on Repairs**

 **\$100 Replacement Allowance for Complete System Upgrade**

 **Priority Service & Emergency Service Availability**

 **Preferred Scheduling for Annual Maintenance**

*16 Point Cooling System Tune-Up

- Check refrigerant charge and measure operating pressures and temperature
- Test compressor operating voltage and amperage
- Lubricate and check motors
- Clean or replace 1" air filters as necessary
- Inspect and adjust fan belts
- Flush and clean condensate drain
- Check electrical connections
- Clean and check thermostat
- Check controls and safety switches
- Inspect evaporator coil if accessible
- Check blower wheel and bearings
- Test pressure cutout switches
- Inspect crankcase heater
- Inspect condenser coil
- Check condenser blade and motor bearings
- Check condenser electrical disconnect switch
- Check indoor evaporator coil and clean if necessary

How Will You Stay Cool?

